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### **ABOUT THIS DOCUMENT**

In Shortcuts, your appointments are colourcoded according to their status. For example, a red appointment indicates a no-show, and a blue appointment indicates an arrived client. Certain appointment statuses will change automatically, and others will need to be updated by you.

These statuses provide you with important information at a glance on the Appointment Book, and help you keep track of which clients are currently in the salon, who is yet to arrive, and which clients have already been checked out.

# VIEWING THE APPOINTMENT COLOUR LEGEND

Anna

Click on the main menu. 1 Click on the appointments 2 icon. Click menu. 3

4

Click colour legend.

James Xavier Scot 9:00 AM Off 12:06 PM /icky Beckhouse Full Body Tan 15 Mon, 29 Feb '16 30 45 10:00 AM 15 30 2 45 11:00 AM -1 15 Full Head Highlight 0411 666 989 30 45 Nicole McDonald Full Body Tan 12:00 PM Emily King Ladies Style Cur 15 30 Off Wendy Peterson 30 min Massage Isabella Weeks Lunch 1:00 PM 15 Claire Stewart 30 Microdermabrasia Eric Moore 45 2 Lunch 2:00 PM 15 Menu 30 45 All Day View Mode 3:00 PM Meeting Status 15 Normal Confirmation Status 30 45 Visit Details **Needs Review** 4:00 PM 15 K Cancellations Confirmed 30 Melanie Goodman Full Leg Wax 45 🚱 Colour Legend 4 Cancelled 5:00 PM Melanie Goodman Q Undo Last Action Melanie Goodman No Show 30 Appointment Groups 45 Arrived Anna Owner Log Off Completed  $\overline{\mathbf{X}}$ 9 3 k > Menu Employee Incapable Removed **Class Booking** Done

Chris

Katie

SHORTCUTS

Lucy

## CHANGING AN APPOINTMENT STATUS

Click on the **main** menu.

2 Click on the **appointments** icon.

Right click on the relevant appointment.

3

4

Select the appropriate status from the pop-up menu. The appointment's colour will change to reflect its status.





it suits you

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